



EARLY TERMINATION FEE POLICY

An early termination fee of \$250 applies when service is cancelled after the first 30 days following service activation or “trial period,” and is prorated over the remaining months of the contract.

The early termination fee is designed to cover administrative costs associated with account closure, and ensures a fair resolution for both parties involved in the service agreement.

Fee Schedule

| Contract Time Remaining | Fee Applied |
|-------------------------|--------------------|
| 12 months | \$0 (trial period) |
| 11 months | \$250 |
| 10 months | \$230 |
| 9 months | \$210 |
| 8 months | \$190 |
| 7 months | \$170 |
| 6 months | \$150 |
| 5 months | \$130 |
| 4 months | \$110 |
| 3 months | \$ 90 |
| 2 months | \$ 60 |
| 1 months | \$ 30 |
| < 1 month | \$ 0 |

In addition, promotional discounts, including but not limited to, free installation and/or free months of service will be charged to the customer account in the event of early termination.

Any and all equipment supplied (except those purchased by the customer) in the process of providing service remains the property of AVS Broadband. Failure to return equipment will result in the equipment cost being added to the customer’s account.

For questions about fees, contact AVS Broadband billing at 888-282-4932, option 3.

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